## AMENDED CORONAVIRUS TERMS AND CONDITIONS 29 April 2020

## AMENDING GUEST BOOKING:

- 1. Guests affected by travel bans, travel advisories and flight cancellations due to the Coronavirus pandemic may postpone their booking by moving it forward up to 12 months, at the same 2020 rate (subject to point 2. below and excluding our "Once In A Lifetime Special Offer").
- 2. Should the dates of the amended booking fall in a season where higher rates are applicable, the traveller shall be responsible for payment of the difference between the season rate of the original booking and the season rate of the new booking.
- 3. Once a booking has been moved to new dates, our standard cancellation and payment terms and conditions will apply, with the following exceptions:

3.1 Deposit payments which would have been payable in June or July 2020 may be deferred and paid by latest 01 August 2020; and

3.2 Bookings due to travel in August and September 2020 must be settled in full by latest 01 Aug 2020; and

3.3 If an amended booking is cancelled, the guest will be charged either the cancellation fee that would have been applicable to their original dates of travel on the date of the amendment, or the cancellation fee due in terms of our standard cancellation policy at the time of the cancellation, whichever is the higher.

- 4. Any deposits already paid for a booking that has subsequently been postponed will be retained by African Bush Camps and applied towards the new dates booked.
- 5. Please note that the terms set out above are subject to availability and apply only to bookings with African Bush Camps and not with third parties.
- 6. Bookings that are amended in terms of this policy will be moved forward on an 'as is' basis, with the same number of guests and the same number of nights of stay. No refunds will be given by African Bush Camps for a reduction in the number of guests or bed nights, or difference in seasonal rates, for any reason.
- 7. Bookings can only be amended once.

## CANCELLING A BOOKING:

 Any outright cancellations of bookings due to the Coronavirus outbreak will carry <u>standard</u> <u>African Bush Camps cancellation fees</u>. Cancellations of amended bookings will be charged at the rate set out in 3.3 above.

African Bush Camps reserves the right, from time to time, to amend these special terms by notifying the Agent in writing. In the event of the current pandemic being resolved earlier than anticipated, African Bush Camps reserves the right to revoke these special terms and revert to our standard payment and cancellation terms.